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DATE: February 29, 2024  
TO: All Office Staff  
FROM: Culinary Health Fund  
RE: Notice of Change Healthcare Cyber Attack Affecting EDI Claims Submissions

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It has come to the Culinary Health Fund's attention that Change Healthcare has experienced a cyber-attack and as a result claims electronically submitted through this clearinghouse are being rejected.

While Change Healthcare is working to restore claims submissions, providers are encouraged to submit their claims through our P.O. Box. Please note: There will be a slight delay in the processing of claims due to this situation, but we are working diligently to assist you during this time.

To submit your claims to our scanning vendor via P.O. Box please use:

PO BOX 211471, EAGAN, MN 55121-3071

Alternatively, if you would like to explore utilizing other clearinghouses, the following is a list of companies that are able to transmit claims via EDI:

- Claim.MD - [https://www.claim.md/payer\\_list.html](https://www.claim.md/payer_list.html)
- Availity - <https://www.availity.com/>
- ApexEDI - <https://apexedi.com/support/payer-lists/eSolutions>
- Green Way Health - <https://www.greenwayhealth.com/>
- Waystar - <https://login.zirmed.com/ui/Payers>
- HCR Net
- SSI

Or you can contact Smart Data Solutions – the Zenith American scanning vendor who can also provide clearinghouse services – via email at [nbuzzanca@sdata.us](mailto:nbuzzanca@sdata.us).

If you have any questions about claims submission, please contact Provider Services at 702-892-7313, option 2 or via email at [healthcareservices@culinaryhealthfund.org](mailto:healthcareservices@culinaryhealthfund.org).

Sincerely,

Culinary Health Fund