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Dear Provider:

As prior network notifications have advised, Culinary Health Fund has transitioned to a new Third-Party Administrator, MagnaCare, on January 1, 2026.

MagnaCare is pleased to offer Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) to help streamline your claim payment and remittance process.

Once you have an **active login to the MagnaCare Provider Portal**, the next step to receive electronic payments and electronic remittance advices is to enroll in ERA/EFT. As a participating provider you have **two enrollment options** available through the portal only:

#### **ERA/EFT Enrollment Options:**

- After logging into the MagnaCare Provider Portal, from the home screen click on the ERA/EFT drop down box as shown in the below screenshot:

Time is money and good health is priceless.

Welcome to the Online Provider Portal! From here, you have 24/7 access to the information that you need to keep costs low and the quality of member healthcare at its peak. These online tools allow you to effectively manage member needs in as little time as possible, giving you access to the information and tools listed below:

**View Claims / RA**

**Check Patient Eligibility**

**Fee Schedule Look Up**

- Choose the ERA/EFT Enrollment Application page.
- This will then bring you to the Application Options.

#### **Option 1: Complete the Online Enrollment Form**

- Complete the form by filling in all the mandatory field marked with an \*.
- Submit the ERA/EFT enrollment directly through the portal.

#### **Option 2: Download and Submit Forms**

*If you choose this option, a **voided check** from the bank account in which you wish to receive electronic payments will need to be included with your submission.*

- Download the two required ERA/EFT enrollment forms.
- Complete both forms.

- Submit the completed forms and voided check to MagnaCare using one of the two following methods:
  1. **Via Email:** [EDIEnrollment@magnacare.com](mailto:EDIEnrollment@magnacare.com)
  2. **Via Fax:** (516)723.7397

**The Basic Requirements for ERA/EFT Enrollment are as follows:**

To successfully enroll, providers must meet the following requirements:

- An active bank account for electronic funds deposit.
- Submission of a voided check for bank account verification.
- A clearinghouse or practice management system capable of accepting ERA files in the HIPAA 835 standard format.
- Review of the MagnaCare Health Care Claim Payment/Remittance Advice (835) Companion Guide to ensure system compatibility.

**The Rules for EFT/ERA are as follows:**

Please note the following rules regarding ERA/EFT enrollment and processing:

- MagnaCare will issue ERA and EFT only for claims administered by MagnaCare.
- EFT and ERA enrollment is supported at the Provider Tax Identification Number (TIN) level.
- All providers billing under the same TIN will be enrolled in the EFT/ERA process once enrollment is completed.

If you have questions or need assistance with ERA/EFT enrollment, please contact MagnaCare's EDI team at [EDIEnrollment@magnacare.com](mailto:EDIEnrollment@magnacare.com).

We are excited about this change and appreciate your continued partnership. We look forward to working with you under the new TPA. For any questions or concerns, please contact provider services at 702-892-7313, option 2 or [healthcareservices@culinaryhealthfund.org](mailto:healthcareservices@culinaryhealthfund.org).

Sincerely,

Culinary Health Fund Administrative Services, LLC