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Attention: Important TPA Update

Dear Culinary Provider,

As you know, the **Culinary Health Fund is transitioning to a new Third-Party Administrator (TPA), MagnaCare**, starting on or before **January 1, 2026**.

As a reminder, we wanted to let you know that your office may notice temporary delays and disruptions due to the transition. You may notice a longer than usual time for us to process claims and for payments to be made to your office. We apologize for this inconvenience.

Throughout this transition period, we will continue to send you regular updates. If you have any questions or concerns, please contact **Provider Services** at **702-892-7313 (Option 2)** or **healthcareservices@culinaryhealthfund.org**.

Once again, **we truly appreciate your patience and partnership as we work through this transition.** We look forward to working with you under the new TPA very soon!

Sincerely,

Culinary Health Fund Administrative Services, LLC

Important Reminder:

Be sure to pre-register for the MagnaCare Provider Portal by tomorrow, November 14, 2025, by emailing the following information to healthcareservices@culinaryhealthfund.org:

1. Group name
2. TIN
3. Superuser email address - This is the main email address that will be linked to your group and will be able to grant portal access to other staff members.
4. Name of contact person linked to the superuser email address.

Once received, MagnaCare will set up your group with portal access and email you further instructions. You will be able to verify patient eligibility, check claim status, and set up electronic funds transfer (EFT) on the Provider Portal.

Thank you!