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Attention: Important TPA Reminders

Dear Culinary Provider,

As previously shared, the **Culinary Health Fund is transitioning to a new Third-Party Administrator (TPA), MagnaCare**, starting on or before **January 1, 2026**.

We want to remind you that your office may notice temporary delays and disruptions during the transition, such as longer than usual claims processing times and longer waits for payments to be remitted to your office. We apologize for the inconvenience and issues this may cause.

As we move forward, we will continue to send you regular updates. If you have any questions or concerns, please contact **Provider Services** at **702-892-7313 (Option 2)** or healthcareservices@culinaryhealthfund.org.

As always, **we appreciate your patience and understanding as we work through this transition period.** We look forward to your continued partnership under the new TPA!

Sincerely,

Culinary Health Fund Administrative Services, LLC

Important Reminder:

If you have not registered for the MagnaCare Provider Portal, you need to do so as soon as possible! To register, please email the following information to healthcareservices@culinaryhealthfund.org:

1. Group name
2. TIN
3. Superuser email address - This is the main email address that will be linked to your group and will be able to grant portal access to other staff members.
4. Name of contact person linked to the superuser email address.

Once received, MagnaCare will set up your group with portal access and email you further instructions. You will be able to verify patient eligibility, check claim status, and set up electronic funds transfer (EFT) on the Provider Portal.

Thank you!