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Attention: Important TPA Update

Dear Valued Culinary Provider,

As prior network notifications have advised, the **Culinary Health Fund is transitioning to a new Third-Party Administrator (TPA), MagnaCare**, starting on or before **January 1, 2026**.

As we work through the transition over the next few months, you may notice temporary delays and disruptions. Particularly, it may take longer than usual for us to process claims and for payments to be remitted to your office. We apologize for the inconvenience.

We'll continue to communicate updates with you regarding the TPA transition regularly. If you have any questions or concerns, please contact **Provider Services** at **702-892-7313 (Option 2)** or **healthcareservices@culinaryhealthfund.org**.

As always, **we appreciate your patience and continued partnership as we work through this transition.** We look forward to working with you under the new TPA very soon!

Sincerely,

Culinary Health Fund Administrative Services, LLC

Important Reminder:

Please pre-register for the MagnaCare Provider Portal by no later than November 14, 2025, by emailing the following information to healthcareservices@culinaryhealthfund.org:

1. Group name
2. TIN
3. Superuser email address - This is the main email address that will be linked to your group and will be able to grant portal access to other staff members.
4. Name of contact person linked to the superuser email address.

Once received, MagnaCare will set up your group with portal access and email you further instructions. You will be able to verify patient eligibility, check claim status, and set up electronic funds transfer (EFT) on the Provider Portal.

Thank you!