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(702) 733-9938

Dear Provider:

As prior network notifications have advised, Culinary Health Fund will be transitioning to a new Third-Party Administrator, MagnaCare, starting on or before January 1, 2026.

In preparation for this transition, we recommend your office **pre-register for the MagnaCare provider portal (if you have not already done so)**, where you will be able to verify patient eligibility, check claim status and get set up for EFT (electronic funds transfer).

To register for the MagnaCare provider portal, please email the following information to **healthcareservices@culinaryhealthfund.org**:

1. Group Name
2. TIN
3. Superuser email address. This is the main email address that will be linked to your group and will be able to grant portal access to other staff members
4. Name of contact person linked to above email address

MagnaCare will then set up your group with portal access and will email you with instructions on what you will need to do to set up EFT. **If you have not already done so, please register by November 14th**.

We are excited about this change and appreciate your continued partnership. We look forward to working with you under the new TPA. For any questions or concerns, please contact provider services at 702-892-7313, option 2 or healthcareservices@culinaryhealthfund.org.

Sincerely,

Culinary Health Fund Administrative Services, LLC