

### Healthcare Services Team

healthcareservices@culinaryhealthfund.org  
702-892-7313 (option 2)

**Cindy Pearson**  
Director of Healthcare Delivery  
702-691-5602  
cpearson@culinaryhealthfund.org

**Lucia James**  
Healthcare Services Associate  
702-691-5698  
ljames@culinaryhealthfund.org

**Melanie Jensen**  
Healthcare Services Associate  
702-691-5681  
mjensen@culinaryhealthfund.org

### Important Telephone Numbers

**Clinical Pathology Laboratories (CPL)** 702-795-4900

**Contracts and Credentialing**  
contractsandcred@culinaryhealthfund.org  
702-892-7313 (option 1)

**Culinary Health Center**  
702-790-8000

**Culinary Pharmacy**  
702-650-4417 (Culinary Health Fund)  
702-963-9400 (Culinary Health Center)

**Customer Service Office**  
702-733-9938

**Desert Radiologists**  
702-759-8600

**Harmony Healthcare**  
702-251-8000 (24/7)  
702-788-9875 (Rapid Response)

**Nevada Health Solutions (NHS)**  
702-216-1653  
<https://provider.nevadahealthsolutions.org/production>

**OptumRx Prescription Services**  
866-611-5960 (24/7)  
800-791-7658 (home delivery)

**Provider Reconsiderations (Appeals)**  
Phone: 702-691-5625  
Fax: 702-216-9525

**Vision Eligibility Express Line**  
702-216-1298 (24/7)

**Zelis/ePayment** 855-774-4392

## Billing Updates

Our claims administrator has completed the conversion to a new claims processing platform. We appreciate your continued patience as they slow production in order to audit claims and verify the accuracy of the new system.

They are continually increasing the volume of claims being processed; in addition, there will now be two check runs every week for the next several weeks in order to get payments to our providers more quickly.

Please remember we have a new billing address and a new Payer ID for EDI:

Culinary Health Fund  
P.O. Box 211471  
Eagan, MN 55121

EDI Payer ID # 59144

Unite Here Health dba Culinary Health Fund

**Note: Your clearinghouse vendor may need to update the payer ID in their system as well.**

If you submitted claims to the old address or EDI Payer ID **please do not resubmit your claims**. They will be forwarded for processing as normal.

## Inactive Providers – November 2020

The following is a list of providers\* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Anstett	Madeleine	PAC	Gen./Fam. Practice
Budde, Jr.	Douglas	MD	Gen./Fam. Practice
Cendana	Christine	APRN	Pediatrics
Gitnacht	Demian	MD	Gen./Fam. Practice
Mackie	Daisy	APRN	Pulmonology
Masghati	Salome	MD	OB/GYN
Snoddy	Kevin	PAC	Gen./Fam. Practice
Stiffler	Barbara	APRN	Pediatrics
Swarts	Karen	MD	Pediatrics
Vater	Thomas	DO	Orthopedic Surgery

**\*List provided monthly**

Go to [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org) to find Culinary processes; review and print forms and documents; and view archived provider notifications.