

### Healthcare Services Team

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### Important Telephone Numbers

**Clinical Pathology Laboratories (CPL)** 702-795-4900

#### Contracts and Credentialing

contractsandcred@culinaryhealthfund.org  
702-892-7313 (option 1)

#### Culinary Health Centers

702-790-8000

#### Culinary Pharmacy

702-650-4417 (Culinary Health Fund)  
702-963-9400 (Culinary Health Center)

#### Customer Service Office

702-733-9938

#### EyeMed

866-800-5457

#### Harmony Healthcare

702-251-8000 (24/7)  
702-788-9875 (Rapid Response)

#### Nevada Health Solutions (NHS)

702-216-1653  
<https://provider.nevadahealthsolutions.org/production>

#### OptumRx Prescription Services

866-611-5960 (24/7)  
800-791-7658 (home delivery)

**Zelis/ePayment** 855-774-4392

## Inactive Providers – October

The following is a list of providers\* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Averitt	Sylvia	APRN	OB/GYN
Earley	Kelly	APRN	Internal Medicine
Granados	Patrick	APRN	Pediatrics
Kirkwood	Suyoung	APRN	General/Family Practice
Mattheis	Jay	MD	Ophthalmology
Wichman	David	DO	Internal Medicine
North Vista Pediatrics			Pediatrics

\*List provided monthly

## November Office Closures

The Culinary Health Fund offices, Customer Service and the Culinary Health Centers will be closed on the following dates this month:

Customer Service will be closed on November 10 for Veteran's Day and November 23-24 for Thanksgiving.

The Culinary Health Fund offices will be closed November 22-24 for Thanksgiving.

The Culinary Health Centers will be closed November 23-24 for Thanksgiving.

## Thanksgiving Check Run Change

The typical check issue/deposit date for Thanksgiving week falls on a Friday that the CHF offices, Customer Service and Zelis, our EFT provider will be closed.

Due to this, our check runs will be altered to make sure our Provider Network still receives a check that week. The check run dates for November will be as follows:

Wednesday, November 8  
Wednesday, November 15  
Monday, November 20  
Wednesday, November 29

## Pharmacy Updates

### Pharmacy Benefit Coverage – January 1, 2024, Formulary Update

The Pharmacy Benefit Drug Formulary is updated for the Culinary Health Fund biannually on January 1 and July 1. For the upcoming cycle, the following EXCLUSIONS will affect patients taking the following medications:

DRUG NAME	INDICATION	MED ALTERNATIVE
FLOVENT DISKUS	Respiratory Disorders	ARNUITY ELLIPTA, QVAR REDIHALER AER
FLOVENT HFA	Respiratory Disorders	ARNUITY ELLIPTA, QVAR REDIHALER AER
LATUDA	Mood Disorders	lurasidone
PULMICORT FLEXHALER	Respiratory Disorders	ARNUITY ELLIPTA, QVAR REDIHALER AER
TROKENDI XR	Seizure Disorders	topiramate ER/IR
VYVANSE	ADHD	lisdexamfetamine, amphetamine-dextroamphetamine IR/ER, dexamethylphenidate ER/IR, dextroamphetamine IR/SR, methylphenidate ER/IR
XYOSTED	Men's Health	testosterone cypionate, testosterone enanthate

As always, a medical necessity review is available for any patients needing to remain on an excluded medication after January 1, 2024.

## Website Update: CHC Drug Formulary

The Culinary Pharmacy Formulary list available on the website has recently had an update. It is now its own web page instead of in PDF format.

You can find the lists of the drugs available for pickup at any of our valley Culinary Health Center locations by using either of the web addresses below:

English Version

<https://www.culinaryhealthfund.org/culinary-pharmacy-list-of-medications/?lang=en>

Spanish Version

<https://www.culinaryhealthfund.org/culinary-pharmacy-list-of-medications/?lang=es>

Check Out Our Website

Go to [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org) to find Culinary processes; review and print forms and documents; and view archived provider notifications.