

Healthcare Services Team

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702-892-7313 (option 2)

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Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Centers

702-790-8000

Culinary Pharmacy

702-650-4417 (St. Louis Square)
702-963-9400 (Nellis Health Center)
725-223-2100 (Durango Health Center)

Customer Service Office

702-733-9938

EyeMed

866-800-5457

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (Home Delivery)
877-838-2907 (Specialty)

Zelis/ePayment 855-774-4392

Provider Portal – Two-Factor Authentication

Zenith American recently implemented two-factor authentication on the Provider Portal used to check claims and eligibility for your patients.

Two-factor authentication adds extra security to your account by requiring a second factor, such as a code sent to a mobile device or email. This helps prevent unauthorized access and protects against security breaches.

What does this mean for you? This means that a unique code will be required to log in from now on. You can choose to receive this code via email or cell phone.

If you have questions or problems logging in, please contact Customer Service at 702-733-9938.

Use of Non-PPO Labs

Veracyte is **NON-PPO**. Please do not refer patients there for laboratory services.

Referrals to Non-PPO providers are contractually prohibited and could result in financial accountability for all non-PPO services provided as a result of the referral.

All genetic testing requires prior authorization.

Prior authorizations are managed by Nevada Health Solutions (NHS), and they can be reached by the following:

Phone: 702-216-1653

Online: <https://provider.nevadahealthsolutions.org/production>

There are multiple sources for referring to our PPO network of providers:

- Online PPO Directory at www.culinaryhealthfund.org
- Healthcare Services at 702-892-7313 or healthcareservices@culinaryhealthfund.org
- Customer Service at 702-733-9938

Inactive Providers – February 2024

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Call	Whitney	DO	Dermatology
Panwar	Sadik	MD	Cardiology
Raphi	Mohammed	APRN	Cardio/Thoracic Surgery

**List updated monthly*