

Culinary Health Fund

PPO Provider Newsletter



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Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Centers

702-790-8000

Culinary Pharmacy

702-650-4417 (St. Louis Square)
702-963-9400 (Nellis Health Center)
725-223-2100 (Durango Health Center)
725-332-6464 (Craig Health Center)

Customer Service Office

702-733-9938

EyeMed

866-800-5457

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)

www.nevadahealthsolutions.org
702-216-1653
Provider Portal:
<https://nhs.acuitynxt.com/providerportal>

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (Home Delivery)
877-838-2907 (Specialty)

Zelis/ePayment 855-774-4392

Inactive Providers – July

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Dzung	Ho	MD	Pain Management
Im	Grace	IMD	Acupuncture
Jones-Betancourt	Mayra	MD	Pediatrics
Sundance Medical Center			Internal Medicine

*List provided monthly

TPA Transition Notice

We want to share an important update regarding the Culinary Health Fund's third-party administrator (TPA). After careful consideration, the Culinary Health Fund will be transitioning to a new Third-Party Administrator, MagnaCare starting on or before January 1, 2026.

Who is MagnaCare:

- MagnaCare is a national TPA with operations in all 50 states that has been in business for 34 years.
- MagnaCare serves over 1.3 million members and more than 90 labor and Taft-Hartley funds.

What to expect:

- As part of the transition, MagnaCare will be issuing new ID cards with new customer service information, a new payor ID and a new claims address to mail paper claims.
- After the transition is complete, you will also receive EOBs and EOPs from MagnaCare.
- Providers will also receive instructions on how to access MagnaCare's provider portal, submit appeals in future communications.
- You will be receiving additional communication over the next several months with more important dates and information.

We are excited about this change and appreciate your continued partnership. We look forward to working with you under the new TPA. For any questions or concerns, please contact provider services at 702-892-7313, option 2 or by email at healthcareservices@culinaryhealthfund.org

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.