

# Culinary Health Fund

## PPO Provider Newsletter



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### Healthcare Services Team

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### Important Telephone Numbers

**Clinical Pathology Laboratories (CPL)** 702-795-4900

#### Contracts and Credentialing

contractsandcred@culinaryhealthfund.org  
702-892-7313 (option 1)

#### Culinary Health Centers

702-790-8000

#### Culinary Pharmacy

702-650-4417 (St. Louis Square)  
702-963-9400 (Nellis Health Center)  
725-223-2100 (Durango Health Center)  
725-332-6464 (Craig Health Center)

#### Customer Service Office

702-733-9938

#### EyeMed

866-800-5457

#### Harmony Healthcare

702-251-8000 (24/7)  
702-788-9875 (Rapid Response)

#### Nevada Health Solutions (NHS)

www.nevadahealthsolutions.org  
702-216-1653  
**Provider Portal:**  
<https://nhs.acuitynxt.com/providerportal>

#### OptumRx Prescription Services

866-611-5960 (24/7)  
800-791-7658 (Home Delivery)  
877-838-2907 (Specialty)

**Zelis/ePayment** 855-774-4392

## Inactive Providers – September

The following is a list of providers\* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Castillo-Milanes	Adrian	APRN	General/Family Practice
Gregory	Kam-Lin	APRN	OB/GYN
Kamen	Charles	MD	Neurology

\*List provided monthly

## TPA Transition Notice

We want to share an important update regarding the Culinary Health Fund's third-party administrator (TPA). After careful consideration, the Culinary Health Fund will be transitioning to a new Third-Party Administrator, MagnaCare starting on or before January 1, 2026.

### Who is MagnaCare:

- MagnaCare is a national TPA with operations in all 50 states that has been in business for 34 years.
- MagnaCare serves over 1.3 million members and more than 90 labor and Taft-Hartley funds.

### What to expect:

- As part of the transition, MagnaCare will be issuing new ID cards with new customer service information, a new payor ID and a new claims address to mail paper claims.
- After the transition is complete, you will also receive EOBs and EOPs from MagnaCare.
- Providers will also receive instructions on how to access MagnaCare's provider portal, submit appeals in future communications.
- You will be receiving additional communication over the next several months with more important dates and information.

We are excited about this change and appreciate your continued partnership. We look forward to working with you under the new TPA. For any questions or concerns, please contact provider services at 702-892-7313, option 2 or by email at [healthcareservices@culinaryhealthfund.org](mailto:healthcareservices@culinaryhealthfund.org)