

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

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Important Telephone Numbers

Clinical Pathology Laboratories (CPL) 702-795-4900

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Centers

702-790-8000

Culinary Pharmacy

702-650-4417 (St. Louis Square)
702-963-9400 (Nellis Health Center)
725-223-2100 (Durango Health Center)
725-332-6464 (Craig Health Center)

Customer Service Office

702-733-9938

EyeMed

866-800-5457

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)

www.nevadahealthsolutions.org
702-216-1653

Provider Portal:

<https://nhs.acuitynxt.com/providerportal>

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (Home Delivery)
877-838-2907 (Specialty)

Zelis/ePayment 855-774-4392

Billing Information for New TPA

As previously reported, MagnaCare will be taking over as Culinary Health Fund's new TPA effective January 1, 2026.

The current billing information will *not* be changing. That means the PO Box for mailing claims as well as the payer ID for submitting electronic claims will not be changing and will remain the same –

Claims mailing address:

Culinary Health Fund
P.O. Box 211471
Eagan, MN 55121

EDI payer ID: 59144

Notice of Benefit Changes for ABA Therapy

Please be advised that several benefits for ABA Therapy will be changing:

Age Restrictions - The age restriction for ABA Therapy has been removed and is no longer limited to patients aged 2 to 21.

Copays - Effective January 1, 2026, the copay is increasing from \$10 to \$25 per visit.

Prior Authorization - Effective January 1, 2026, prior authorization will now be managed by Harmony Healthcare only for ABA Therapy (Nevada Health Solutions will continue to review for prior authorization for all other services as normal). Below is the contact information for Harmony Healthcare:

Care Coordination Phone: 702-788-9875

Care Coordination Fax: 702-471-0154

If you have a current auth for DOS going into 2026, you will not need to get a new one from Harmony Healthcare.

Inactive Providers – Nov. 2025

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Gnatt	Itamar	MD	Wound Care
McNulty	Patrick	MD	Neurosurgery
Pinelo Coll Cardenas	Anna	MD	Infectious Disease
Sarduy	Roberto	APRN	Internal Medicine
Specht	Katherine	DO	General Surgery
Thanki	Ketan	MD	Colon/Rectal Surgery

*List provided monthly

Copays for Members with Dual Coverage

Copays should not be collected when a Culinary Health Fund member has dual Culinary coverage.

This is because the primary policy will pay all but the copay, then the patient's secondary policy will pay the outstanding copay.

If you have any questions about this, please reach out to Provider Services at 702-892-7313, option 2 or via email at healthcareservices@culinaryhealthfund.org.

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.

December Health and Wellness Classes

The Culinary Health Fund offers virtual as well as in-person wellness classes at our health centers.

A referral is not needed for any of our classes, but patients are more likely to attend when their doctor refers them and follows up on their progress. This month's classes include the following topics:

- **Diabetes 1** – Learn about diabetes, how to measure your blood sugar and tips to live healthier.
- **Diabetes 2** – Find out how to make smart changes to your diet.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.
- **Breastfeeding** – Learn what to expect when breastfeeding.

You can conveniently view class dates and times on the website at:

<https://www.culinaryhealthfund.org/healthy-living-class-schedule/>

Valley Health System Potential Termination

The Culinary Health Fund is a member of the Health Services Coalition (HSC) which represents 27 employer and union sponsored Health Plans in Southern Nevada with more than 300,000 covered lives collectively.

Over the last year, the HSC has been engaged in contract negotiations with the Valley Health System. To date the two groups have not reached an agreement. Please note that these facilities will not be listed in enrollment materials for 2026 and there is a risk that this contract may terminate December 31, 2025.

What this means to you and to your practice is that the Valley Health System facilities may no longer be contracted with the Health Services Coalition (HSC) effective January 1, 2026. Therefore, should an agreement not be reached, effective January 1, 2026, Culinary Health Fund patients SHOULD NOT have ANY SERVICES scheduled or rendered at any of the following facilities: **Centennial Hills Hospital, Henderson Hospital, Spring Valley Hospital, Summerlin Hospital, Valley Hospital, West Henderson Hospital, and Valley Health Specialty Hospital.**

Please take special consideration of this information as you work with your patients in the scheduling of medical services and ensure such services are scheduled at any of the other acute care hospitals, including the following HSC partners: Dignity Health/Common Spirit, HCA, UMC and North Vista Hospital, Boulder City Hospital who will remain contracted with the Health Services Coalition after December 31, 2025.