

Healthcare Services Team

healthcareservices@culinaryhealthfund.org
702-892-7313 (option 2)

Shay Monson

Provider Network Supervisor
702-691-5658
smonson@culinaryhealthfund.org

Lucia James

Healthcare Services Associate
702-691-5698
ljames@culinaryhealthfund.org

Melanie Jensen

Healthcare Services Associate
702-691-5681
mjensen@culinaryhealthfund.org

Important Telephone Numbers

Clinical Pathology Laboratories (CPL)
702-795-4900

Contracts and Credentialing
contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Culinary Health Centers
702-790-8000

Culinary Pharmacy
702-650-4417 (St. Louis Square)
702-963-9400 (Nellis Health Center)
725-223-2100 (Durango Health Center)
725-332-6464 (Craig Health Center)

Customer Service Office
702-733-9938

EyeMed
866-800-5457

Harmony Healthcare
702-251-8000 (24/7 & ABA Therapy Prior Authorizations)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)
www.nevadahealthsolutions.org
702-216-1653

Provider Portal:
https://nhs.acuitynxt.com/providerportal

OptumRx Prescription Services
866-611-5960 (24/7)
800-791-7658 (Home Delivery)
877-838-2907 (Specialty)

Electronic Claims Payments

If you have not already done so, please ensure you have enrolled for EFT/ERA with MagnaCare to receive payment by direct deposit.

To enroll, download and complete the ERA/EFT Authorization agreement forms on the CHF website or on MagnaCare.com.

The completed enrollment forms can be emailed to CHFEDlenrollment@magnacare.com or via fax to 516-723-7397.

The completed forms can also be downloaded and submitted directly on the MagnaCare Provider Portal here:

<https://clm.magnacare.com/MgProviderClms>

Claim Recoupments

MagnaCare's claims processing system is not currently set up to process offsets for claims that were previously overpaid. This means adjustments cannot be taken against future claim payments at this time.

Refunds for overpaid claims must be sent via mail. To ensure prompt processing, please include:

- A cover letter with the claim number clearly listed.
- A brief explanation of the reason for the refund.
- Any pertinent supporting documentation.

Refunds should be sent to:

Culinary Health Fund
Attn: Recoupments
1901 St. Louis Square, Ste. 107
Las Vegas, NV 89104

Inactive Providers – Feb. 2026

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
Brown	Andrea	PAC	Pediatrics
Call	Elise	PAC	Rheumatology
Kelly	G. Timothy	MD	Rheumatology
Lee	Duk Joon	OMD	Acupuncture
Osman	Ashraf	MD	Cardio/Thoracic Surg

*List provided monthly