

Healthcare Services Team

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Important Telephone Numbers

Customer Service Office

702-733-9938

Culinary Pharmacy

702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Culinary Health Center

702-790-8000

Clinical Pathology Laboratories

(CPL) 702-795-4900

Desert Radiologists

702-759-8700

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (home delivery)

Provider Reconsiderations (Appeals)

Phone: 702-691-5625
Fax: 702-216-9525

Vision Eligibility Express Line

702-216-1298 (24/7)

Zelis/ePayment 855-774-4392

Check Out Our Redesigned Website!

We're happy to announce the Culinary Health Fund website has been redesigned with you and your patients in mind!

The site now has a simplified provider directory, with maps and directions, searchable by provider language. Pharmacy information is now also on the provider directory.

Additionally, the website contains information for over 500 upcoming wellness classes being offered by the Fund over the next year in English, Spanish, and Chinese. Please refer your patients to our classes using par80*.

We're confident the new website will serve you and your patients well! Check it out at www.culinaryhealthfund.org

*Participants can also sign up for wellness classes by calling the Advocacy line at **702-691-5665**.

Health Pregnancy Plus Changes



New criteria: Effective 1/1/20, Culinary PPO OB/GYN providers will no longer need to submit the questionnaires for 17-OH Progesterone and Aspirin. A revised Healthy Pregnancy Plus form has been created and is available on our website at www.culinaryhealthfund.org.

The form should be faxed within 15 days of the first visit. After delivery, the patient prenatal flow chart will be required. Both documents should be faxed to 702-691-5620.

Zelis Payments - EFT

Zelis Payments has been implemented and is officially live! If you are currently set up with Zelis Payments or ePayment Center you will have started to receive your claim payments via ACH.

If you are with Payspan and are not registered with Zelis Payments or ePayment Center, you will revert to checks.

To avoid reverting to checks, please call 855-774-4392 to get set up to continue receiving payments direct to your bank account.

Inactive Providers – December 2019

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
CHUNYK	MARIA	APRN	INTERNAL MEDICINE
MARANON	WILLIAM	MD	GENERAL SURGERY
SCHREIBER	SAUL	DO	DERMATOLOGY
SIMON	IULIA	APRN	PULMONOLOGY

**List provided monthly*

Pharmacy Updates

Effective January 1, 2020, the following pharmacy changes will be implemented and may affect your Culinary patients:

Excluded Medications

Therapeutic use	Medication name
Misc. Skin Condition	DICLOFEX DC MIS

Prior Authorization

Prior Authorization requires more information to see if your patient can get coverage for the medication.

Therapeutic use	Medication name
Cardiology: Antilipemics	LOVAZA (omega-3 fatty acids)
Cardiology: Antilipemics	VASCEPA (icosapent ethyl)

Step Therapy

Patient must try a lower-cost medication (Step 1) before a higher-cost medication (Step 2 or 3) is covered.

Therapeutic use	Medication name	Step 1 Medications
Antigout Agents	COLCHICINE, MITIGARE	Requires a 60-day trial of Colcrys
Dermatology: Skin Cancer Agents	ZYCLARA* (imiquimod)	Generic imiquimod 5%
Endocrinology: Short-Acting Insulin	ADMELOG* (insulin lispro) APIDRA* (insulin glulisine) FIASP* (insulin aspart)	Both of the following preferred brands: Humalog AND Novolog
Ophthalmology: Ophthalmic Antihistamines	BEPREVE (bepotastine)	Both of the following generics: azelastine AND olopatadine