

### Nevada Health Solutions

#### Prior Authorization Requests

When requesting prior authorization, please make sure you are submitting all pertinent information (i.e. medical records, test results, etc.) to NHS. Average turnaround time for PA's are less than 3 days when clinical information is submitted at the start of the request. To avoid potential rescheduling disruptions for providers or patients, please obtain prior authorization before scheduling elective procedures.

You may also call the NHS nurses at (702) 216-1653 if you have questions or need additional assistance. The nursing team is available to help in coordinating care for you and your patient.

Did you know you could also submit PA requests online using Connect, our Web-based tool that accepts prior authorization requests 24 hours a day, seven days a week? In addition, you can check the status of a prior authorization.

Using online options for PA requests replaces the need to call or fax paper forms to NHS. It provides immediate confirmation upon receipt without the need to resubmit requests or call to check status.

#### Learn More About Connect:

For more about how to use Connect or schedule an in-service, please contact the following resources:

**Ramon Barajas, Operations Specialist II:**

702-892-7348

**NHS Main Line:** 702-216-1653

### Inactive Providers – March 2019

The following is a list of providers and specialties that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

*\*list provided monthly*

LAST NAME	FIRST NAME	TITLE	SPECIALTY
BLYTHE	MICHAEL	PAC	GENERAL/FAMILY PRACTICE
BAIWAN	MONA	MD	PEDIATRICS
BLYTHE	CHELSEY	PAC	GENERAL/FAMILY PRACTICE
CONTRERAS	LISA	RD	NUTRITION COUNSELING
SATERA	ANDREW	APRN	GENERAL/FAMILY PRACTICE

### Claims Corner

#### Claims Submission

The Culinary Health Fund accepts claims via electronic submission (EDI). Providers interested in submitting claims electronically should contact one of the following clearinghouses to set up an account:

Name	Phone Number
HCRNET	(702) 735-5525
IMAGENET	(813) 999-8397
WEBMD- now under Emdeon- CHC	(800) 586-6938
PROXYMED (Capario)- now under Emdeon- CHC	(800) 880-3032
SSI	(800) 880-3032
RELAY HEALTH	(563) 585-4356

**\*Our Electronic ID is 59140**

Paper claims should be submitted to:

Zenith American Solutions  
P.O. Box 94469  
Seattle WA 98124

### Anesthesia Updates

Please be advised that the Anesthesia Capitation scheduled to begin March 2019 will no longer be taking effect. The centralized scheduling line provided in last month's newsletter is no longer operational.

Alternatively, the Culinary Health Fund has formed an exclusive network of Anesthesia providers. When scheduling anesthesia services for a Culinary member, please refer to the list below:

ACI Anesthesia/USAP  
Anesthesia & Intensive Care Specialists  
Cardiovascular Anesthesia  
Desert Anesthesia  
EmAnest  
NV Anesthesia Consultants  
NV Anesthesia Professionals  
NV Anesthesiology Partners  
Pacific Anesthesia Consultants/Optum Care Anesthesia  
PBS Anesthesia  
Red Rock Anesthesia Consultants  
Surgical Anesthesia Services  
Valley Anesthesiology Consultants  
WellHealth Anesthesia  
Zen Anesthesia

### Healthcare Services Team

healthcareservices@culinaryhealthfund.org  
702-892-7313 (option 2)

#### **Kimberly Esau**

Manager of Healthcare Services  
702-892-7309  
kesau@culinaryhealthfund.org

#### **Lucia James**

Healthcare Services Associate  
702-691-5698  
ljames@culinaryhealthfund.org

#### **Melanie Jensen**

Healthcare Services Associate  
702-691-5681  
mjensen@culinaryhealthfund.org

### Important Telephone Numbers

#### **Customer Service Office**

702-733-9938

#### **Culinary Pharmacy**

702-650-4417 (Culinary Health Fund)  
702-963-9400 (Culinary Health Center)

#### **Culinary Health Center**

702-790-8000

#### **Provider Reconsiderations (Appeals)**

Phone: 702-691-5625  
Fax: 702-216-9525

#### **Nevada Health Solutions (NHS)**

702-216-1653  
<https://provider.nevadahealthsolutions.org/production>

#### **Harmony Healthcare**

702-251-8000 (24/7)  
702-788-9875 (Rapid Response)

#### **OptumRx Prescription Services**

866-611-5960 (24/7)  
800-791-7658 (home delivery)

#### **Clinical Pathology Laboratories (CPL)** 702-795-4900

#### **Desert Radiologists**

702-759-8700

#### **Vision Eligibility Express Line**

702-216-1298 (24/7)

**PaySpan** 877-331-7154

## Referrals Made Easy



We are pleased to announce that par8o is now Live!

March 5<sup>th</sup> was the official launch date to begin using the new referral management system and we are excited to report that over 500 referrals have already been created!

It's not too late to register your practice as a par8o user.

Go to <http://sqiz.mobi/s3/par8o-Registration-Form>.

For technical support or user questions, you may send an email to: [support@par8o.com](mailto:support@par8o.com).

**Referrals to any of the wellness classes offered by Culinary may be requested via par8o**

## Wellness Classes

There is still one wellness class available for Culinary participants for the month of March:

### **Coping with Depression and Anxiety – Spanish**

Tuesday, March 19<sup>th</sup>

9:00am – 11:00am

Culinary Health Center

650 N. Nellis Blvd, Las Vegas NV 89110

Participants can sign up by calling the Advocacy line at:  
**702-691-5665**

### Check Out Our Website

Go to [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org) to find Culinary processes; review and print forms and documents; and view archived provider notifications.