

Claims Corner

Zelis Payments

This month, the Culinary Health Fund will implement the new electronic payment process with **Zelis Payments**.

In conjunction with the provider newsletter updates, letters have also been sent to our network providers regarding this new e-payment process. We hope that you are as excited about improving the claims payment process as we are.

If you have questions regarding registration and/or set up, please contact Zelis Payments Customer Service at (877)828-8770.

You may also update your payment, remittance delivery or change notification options by calling Zelis Payments Customer Service.

Pharmacy News

Important Reminder: OptumRx is retiring fax numbers used for Pharmacy prior authorization requests as of October 1, 2019

To help simplify administrative activities for providers and increase accuracy of prior authorization requests, we are going digital. We are retiring fax numbers used for Pharmacy prior authorization requests.

These fax numbers will be retiring on October 1, 2019:

800-527-0531	855-806-3526
855-806-3524	800-203-1664
855-806-3525	800-382-8135

How to submit a Pharmacy prior authorization request to OptumRx moving forward:

It's easy to get started with electronic Prior Authorization (ePA). Please visit our website at <https://professionals.optumrx.com> and click on the Prior Authorizations link.

If you haven't used our website before, we have both online and phone support to help you.

Begin today!

Submit your Pharmacy prior authorizations at <https://professionals.optumrx.com>.

Questions? Please call the OptumRx Prior Authorization team at **1-800-711-4555**.

Inactive Providers – September 2019

The following is a list of providers* that are **no longer active** as a Plan Provider on the Culinary Health Fund provider network:

LAST NAME	FIRST NAME	TITLE	SPECIALTY
BRADY	CANDICE	DO	ORTHOPEDIC SURGERY
CARULLO	RALPH	MD	GENERAL/FAMILY PRACTICE
GARCIA	GUSTAVO	MD	ORTHOPEDIC SURGERY
LEO	MARK	MD	UROLOGY
POON	HON KEI	MD	INTERNAL MEDICINE
WOODBURY	MICHAEL	DO	ORTHOPEDIC SURGERY

*List provided monthly

Healthcare Services Team

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702-892-7313 (option 2)

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Lucia James

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Melanie Jensen

Healthcare Services Associate
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Important Telephone Numbers

Contracts and Credentialing

contractsandcred@culinaryhealthfund.org
702-892-7313 (option 1)

Customer Service Office

702-733-9938

Culinary Pharmacy

702-650-4417 (Culinary Health Fund)
702-963-9400 (Culinary Health Center)

Culinary Health Center

702-790-8000

Provider Reconsiderations (Appeals)

Phone: 702-691-5625
Fax: 702-216-9525

Nevada Health Solutions (NHS)

702-216-1653
<https://provider.nevadahealthsolutions.org/production>

Harmony Healthcare

702-251-8000 (24/7)
702-788-9875 (Rapid Response)

OptumRx Prescription Services

866-611-5960 (24/7)
800-791-7658 (home delivery)

Clinical Pathology Laboratories (CPL) 702-795-4900

Desert Radiologists

702-759-8600

Vision Eligibility Express Line

702-216-1298 (24/7)

PaySpan 877-331-7154

Par8o 857-574-5081
support@par8o.com

Wellness Classes

There are plenty of Health and Wellness classes available for Culinary participants this month:

Please check our website, www.culinaryhealthfund.org to check the dates and times or to print out the schedules. We have classes at two locations:

515 E. St. Louis Ave. (bldg. C)
The Culinary Health Center, 650 N. Nellis Blvd.

Classes are taught in both English and Spanish, and this month there are also a handful of classes offered in Mandarin as well as Cantonese.

Classes being offered this month include topics on:

- **Kidney Smart** – Learn how diabetes, high blood pressure and high cholesterol can affect the kidneys.
- **Diabetes** – Two different classes are offered: one to learn about diabetes, how to measure blood sugar, and tips to live healthier and one to find out how to make smart changes to your diet.
- **Breastfeeding** – Learn what to expect when breastfeeding.
- **High Blood Pressure** – Learn how high blood pressure can affect your life.

Check Out Our Website

Go to www.culinaryhealthfund.org to find Culinary processes; review and print forms and documents; and view archived provider notifications.