

PPO Quick Guide

Important Telephone Numbers



Culinary Health Fund www.culinaryhealthfund.org	
Customer Service Office Mon-Fri 7:30am to 6pm	702-733-9938
Healthcare Services (Provider Line)	702-892-7313, #2
Culinary Pharmacy	702-650-4417
Provider Reconsiderations	702-691-5625
Advocacy	702-691-5665
Nevada Health Solutions (NHS)	
https://provider.nevadahealthsolutions.org/production/login.jsp	
Mon-Fri, 8:00am to 5:00pm	855-392-0778 702-216-1653 (FAX) 702-691-5614
Harmony Healthcare www.harmonyhc.com	
Behavioral Health Benefits, including:	
<ul style="list-style-type: none"> Addiction Treatment Marriage & Family Counseling Grief and Loss Counseling Crisis Intervention 	
24 hours a day/ 7 days a week	702-251-8000
Rapid Response	702-788-9875
OptumRx Prescription Services www.optumrx.com Prescription Benefits and Drug Prior Authorization	
24 hours a day/ 7 days a week	866-611-5960
OptumRx Home Delivery	800-791-7658
Desert Radiologists	
www.desertrad.com	702-759-8700
Clinical Pathology Laboratories (CPL)	
www.cpllabs.com	702-795-4900
Cooperative Association of Chiropractic Physicians (CACP)	
Mon-Fri, 8:30am to 5pm	702-365-5981
Nevada Dental Benefits	
Mon-Fri, 8am to 5:30pm	702-478-2014
PaySpan, Inc	
www.payspan.com	877-331-7154
DME (Durable Medical Equipment) Providers	
Apria Healthcare	702-736-4466
Bennett Medical	702-382-4940
D. Danz & Sons, Inc	702-258-6256
Epic Medical Solutions	866-883-1188
Everything Medical	702-366-1111
Gabel Distributors, LLC	702-489-2288
Preferred Homecare	702-951-6900
Vision Eligibility Express Line	
24hours a day/7 days a week	702-216-1298
Prosthetic & Orthotic Appliance Providers	
Brace It Orthotics and Prosthetics	702-478-5848
Field Ocular Prosthetics	702-451-3006
Prosthetics Advancement Lab (Ocular)	702-609-9203
Precision Orthotics & Prosthetics	702-243-7671
Prosthetic Centers of Excellence	702-384-1410

PREVENTIVE SERVICES (DO NOT REQUIRE A COPAY)	
<ul style="list-style-type: none"> Immunizations for Adults and Children Well Baby/Child Exams Wellness/Physical Exams Colonoscopy/Sigmoidoscopy (Ages 45-74) 	<ul style="list-style-type: none"> Mammogram Dexascan Nutritional Counseling Smoking Cessation Low Dose CT Scan
SERVICE DESCRIPTION	COPAY
Office Visit - PCP (FP, IM, PEDS, OB/GYN)	\$15 per visit
Office Visit - Ophthalmologist or Optometrist	\$20 per visit
Office Visit - Specialist	\$30 per visit
Urgent Care Visit	\$40 per visit
Chiropractor	\$25 per visit
Injection	No Copay
Hearing and Speech Exam	No Copay
Allergy Testing/Immunotherapy	No Copay
IV Treatment	No Copay
Pulmonary Treatment	No Copay
X-ray/Ultrasound (in select physician offices)	\$30 per visit
MRI/CAT Scan (select physician offices)	\$125 per visit
PET Scan (in select physician offices)	\$225 per visit
Lab (Only if tests are processed at Clinical Pathology Laboratories)	No Copay
All other Physician Office procedures	No Copay
Culinary Pharmacy	No Copay
Tier 1 - Generic Drugs	\$10
Tier 2 - Formulary Drugs	\$20
Tier 3 - Non-Formulary Drugs	\$35
X-Ray/Ultrasound (Desert Radiologists)	\$20 per visit
MRI/CAT Scan at Desert Radiologists	\$125 per visit
PET Scan at Desert Radiologists	\$175 per visit
Ambulatory Surgery Center	\$150 per visit
Outpatient Surgery at Hospital	\$250 per visit
Acupuncture	\$15 per visit (12 visits per year)
CULINARY HEALTH CENTER COPAYS	
Primary Care	No Copay
Urgent Care	No Copay
Vision	\$10 copay for exams and contact lens fitting
Lab	No Copay
X-ray	No Copay
Dental	Same copays as under Non-Health Center dentists
Pharmacy	No Copay
CHFtoo COPAYS OUTSIDE THE CULINARY HEALTH CENTER	
Primary Care	No Coverage
Urgent Care	\$40 per visit
Vision	\$20
Lab	No Copay
X-ray	\$30
Dental	Same Copay as under Non-Health Center dentists
Pharmacy	\$0
Tier 1 - Generic Drugs	\$10
Tier 2 - Formulary Drugs	\$20
Tier 3 - Non-Formulary Drugs	\$35
Acupuncture	\$15 per visit (12 visits per year)

IN OFFICE (PLACE OF SERVICE 11)

Custom Compression Stockings	Authorization required LIMITED TO FUND CONTRACTED PROVIDERS
Durable Medical Equipment (DME)	Durable Medical Equipment items that are over \$500 require authorization (whether it is a rental or purchase, to include oxygen equipment over \$500, i.e. oxygen concentrators) LIMITED TO FUND CONTRACTED PROVIDERS
Hematology/Oncology Services	All Hematology/Oncology services NOT provided by Comprehensive Cancer Centers of Nevada requires authorization
Hyperbaric Treatment	Authorization required
Laboratory Services	Clinical Pathology Laboratories (CPL) is the Culinary Health Fund's exclusive Laboratory services provider and must be used for all outpatient laboratory services
Laboratory - All Genetic Testing	Authorization required
Office Administered Drugs	Drugs indicated below require authorization: Avastin - Limited to Ophthalmology Botox - Limited to Neurology and Ophthalmology Biologics and Implantable Hormone Replacement Therapy
Orthotic & Prosthetic Appliances	Authorization required LIMITED TO FUND CONTRACTED PROVIDERS
Radiology Services	Desert Radiologists is the Culinary Health Fund's exclusive Radiology services provider. Services performed at Desert Radiologists DO NOT require authorization, with the EXCEPTION of PET Scans For Radiology services NOT performed at Desert Radiologists, authorization is required for CT/CTA, Discography, Obstetrical Ultrasounds and Fetal Biophysical profiles, MRI/MRA and PET Scans
Sleep Studies	All requests for sleep studies require authorization and must be ordered by a Neurologist, Pulmonologist or ENT
TMJ Procedures	Authorization required
Varicose Veins	Authorization required - Limited to select specialties

HOME HEALTH AND HOME INFUSION SERVICES (PLACE OF SERVICE 12)

Authorizaton required

INPATIENT (PLACE OF SERVICE 21, 31, 61)

All inpatient admissions require authorization - Including elective admissions and those resulting from ER or observation stay

OBSERVATION (PLACE OF SERVICE 22)

All observation admissions require authorization

OUTPATIENT HOSPITAL (PLACE OF SERVICE 22)

Hyperbaric Treatment	Authorization required
Radiology Services	Desert Radiologists is the Culinary Health Fund's exclusive Radiology services provider. Services performed at Desert Radiologists DO NOT require authorization, with the EXCEPTION of PET Scans For Radiology services NOT performed at Desert Radologists, authorization is required for: CT/CTA, Discography, Obstetrical Ultrasounds and Fetal Biophysical Profiles, MRI/MRA and PET scans
Sleep Studies	All Requests for sleep studies require authorization and must be ordered by a Neurologist, Pulmonologist or ENT
Surgery & Invasive Diagnostic Procedures	Authorization required for all outpatient surgery or invasive procedures performed in a surgery area

AMBULATORY SURGERY CENTER (PLACE OF SERVICE 24)

Authorization required for all outpatient surgery or procedures

INDEPENDENT LABORATORY (PLACE OF SERVICE 81)

Clinical Pathology Laboratories (CPL) is the Culinary Health Fund's exclusive laboratory services provider and must be used for all outpatient laboratory services

All Genetic Testing	Authorization required
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BEHAVIORAL HEALTH SERVICES (PLACE OF SERVICE 51, 52, 53, 54, 55, 56, 57)

Inpatient & Outpatient Behavioral Health Services	All Behavioral Health services require authorization through Harmony Healthcare 702-251-8000
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TRANSPLANT SERVICES

Authorization is required for all transplant services including consultations

For Prior Authorization please contact NEVADA HEALTH SOLUTIONS: 702-216-1653 / toll free 855-392-0778 / fax 702-691-5614
Via web portal at <https://provider.nevadahlthsolutions.org:8443/AcuExchange/Login.jsp>

For more Benefit Information and Updates, visit the website at www.culinaryhealthfund.org

This is only a guide to Culinary PPO participant benefits and does not provide you with all of the benefits available through the Culinary Health Fund. For further information about other available programs and benefits, please call Culinary Health Fund Customer Service Office at 702-733-9938.