

1901 Las Vegas Blvd. So. Suite 101 Las Vegas, Nevada 89104-1309 (702) 892-7313 www.culinaryhealthfund.org

April 1, 2020

## RE: CHANGE TO TELEHEALTH CODING AND REIMBURSEMENT

Dear Culinary Provider,

Effective immediately, the Culinary Health Fund has changed the coding and reimbursement affiliated with a telehealth visit.

CPT CODE	DESCRIPTION	ALLOWABLE
99441	Telephone evaluation and management service by a physician or other qualified health care professional who may report E/M services provided to an established patient, parent, or a guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion	\$30.00
99442	11-20 minutes of medical discussion	\$30.00
99443	21-30 minutes of medical discussion	\$30.00

To ensure prompt reimbursement, please use Place of Service 02 with the above referenced CPT codes. This new reimbursement is effective from 4/1/2020 to 6/30/2020. Please also be advised that reimbursement will be at 100% of the allowable rate and the member will have no cost share.

The Culinary Health Fund has implemented this temporary measure to allow providers to conduct follow-up care for existing patients. Please see below for telehealth guidelines:

Should involve medical decision making and / or care coordination that necessitates the involvement of a provider (physician, nurse practitioner, or physician assistant). Examples include

- o Discussion of abnormal laboratory or diagnostic test results
- o Care coordination (including referral management)
- Management of chronic conditions
- Management of acute conditions (e.g., cough / cold symptoms, simple urinary tract infection, etc.)
- o Post-hospital or post-emergency follow-up



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- o Preventive care, health education, outreach, and supportive counseling
- May involve changes in treatment plans and medications
- May involve refills of medications that would have otherwise necessitated a clinic or emergency room visit
- May serve as a virtual follow-up visit following a previous in-person clinic visit
- May involve counseling, motivational interviewing, patient education, and informed consent (e.g., for ordered diagnostic and laboratory tests)
- Should not be an appointment reminder call

Thank you for your continued support of our members and their families. If you have any questions regarding this notification, please contact Kimberly Wilke, Manager of Healthcare Services at (702) 892-7309 or one of our Healthcare Services Associates at (702) 892-7313, option 2.

Sincerely,

The Culinary Health Fund