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We want to share an important update regarding the Culinary Health Fund's third-party administrator (TPA). After careful consideration, , the Culinary Health Fund will be transitioning to a new Third-Party Administrator, MagnaCare starting on or before January 1, 2026.

- **Who is MagnaCare?:**
  - MagnaCare is a national TPA with operations in all 50 states that has been in business for 34 years
  - MagnaCare serves over 1.3 million members and more than 90 labor and Taft-Hartley funds
  - MagnaCare is fully dedicated to serving self-funded plans
  
- **Why MagnaCare?:**
  - MagnaCare is a flexible partner, and this transition to a new TPA is part of our ongoing commitment to enhance the services and benefits we provide to our Participants.
  - The decision to switch was made after a thorough evaluation of our current and future needs.
  
- **What to expect?:**
  - As part of the transition, MagnaCare will be issuing new ID cards with new customer service information, a new payor ID and a new claims address to mail paper claims.
  - After the transition is complete, you will also receive EOBs and EOPs from MagnaCare.
  - Providers will also receive instructions on how to access MagnaCare's provider portal, submit appeals in future communications
  - We are working closely with MagnaCare to ensure a smooth transition, and we are confident that this change will benefit all parties involved.
  - You will be receiving additional communication over the next several months with more important dates and information

We are excited about this change and appreciate your continued partnership. We look forward to working with you under the new TPA. For any questions or concerns, please contact provider services at 702-892-7313, option 2.

Sincerely,

Culinary Health Fund Administrative Services, LLC